

## Ethernet 1000 Pro

Ethernet 10000 Pro is a powerful 10Gb/s MEF-aligned service that provides direct, scalable and secure connectivity between two sites. It is available within all our active cities.

The service provides a transparent Ethernet access link between the Network Interface Device (NID) located at each end customer premises. The NIDs are managed via the CityFibre management network with the management overhead channel transported on the point to point link.

As with all our Ethernet products, Ethernet 10000 Pro enjoys a standard 5-hour repair SLA and is delivered over a core infrastructure designed in rings to maximise resilience.

### Market Opportunity

Provides dedicated, reliable and symmetrical high bandwidth services to meet a multitude of business needs, including:

- Point to point circuits, connecting SME's or large businesses, campuses, and public sector sites, or extending a wide area network
- Backhaul from CityFibre FEx's, BT Openreach exchanges, local data centres or other fibre aggregation nodes

### Key Benefits

- 10Gb/s symmetrical point to point service
- Connects two end customer sites within a metro area
- Delivered over an independent, modern fibre network
- Includes management link to a CityFibre FEx
- Simple, competitive pricing
- 1 and 3 year minimum terms
- 5-hour repair SLA
- Per-circuit and network availability SLAs

### How it works



### Features

<b>Peak information rate</b>	10000Mb/s (NID to NID including management data channel)
<b>Committed information rate</b>	Equal to peak information rate
<b>Symmetrical speeds</b>	Yes
<b>Single fibre</b>	Yes
<b>Route distance</b>	≤80km
<b>Demarcation point</b>	Ethernet port on NID
<b>Equipment</b>	Accedian Metro NID LT (10G)
<b>Customer presentation</b>	Fibre (Single & Multi mode)
<b>Management link</b>	Provided back to a CityFibre FEx
<b>Target delivery time</b>	45 business days (standard orders)
<b>Delivery SLA</b>	Yes (standard orders)
<b>Per circuit availability SLA</b>	Yes – 99.9%
<b>Critical repair SLA</b>	5 hours
<b>Support hours</b>	24/7/365
<b>Term options</b>	1 and 3 years

Full technical and equipment specifications are available in our Ethernet Service Description document.

## Why take Ethernet services from CityFibre?

CityFibre have teams to handle all aspects of service delivery and repair, including order management, wayleave processes and street works co-ordination. Our installation, repair and maintenance teams are all quality-controlled and managed in-house.



### Order categorisation

All Ethernet orders are categorised once a survey has been completed. A standard order categorisation covers build up to 75 meters – including cabling and splicing requirements



### Delivery certainty

We provide committed delivery dates when all build consents are in place – after this, they are never changed



### Additional build

We minimise or waive additional build costs whenever possible. Where unavoidable, we notify at the survey stage and seek permission to proceed



### Service shifts

Whether it is the start of your Full Fibre journey with us or you are simply continuing to expand on our network, CityFibre will aim to provide consistent support throughout



### Tools and systems

We aim to provide easy interfacing with simple quote, order and audit capabilities. Advanced levels of programmability and automation will also become available in future

**Full Ethernet service delivery and management terms are available in our Master Services Agreement**

**Our goal is to make it easier for you to do business, while reducing your costs.**

As well as market-leading connectivity prices, we can support interconnect at BT exchanges, or help you save money by avoiding them altogether.

### We also invite you to talk to us about:

- Multi-route/fibre deals
- Call-off contracts
- Capital leasing (IRU)
- Migration from other operators
- Long term network transformation
- Anchor partner opportunities
- Joint network build and expansion
- Build, operate, transfer options
- Supplier and connectivity diversity

[www.cityfibre.com](http://www.cityfibre.com)

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