

ETHERNET 10000 PRO

In a nutshell, Ethernet 10000 Pro is a powerful 10Gbps MEF-aligned service that provides direct, scalable and secure connectivity between two sites. Best of all, it is available within all our active cities.



THE TECHNICAL BIT

The service provides a transparent Ethernet access link between the Network Interface Device (NID) located at each end of the customer premises. The NIDs are managed via the CityFibre management network with the management overhead channel transported on the point-to-point link.

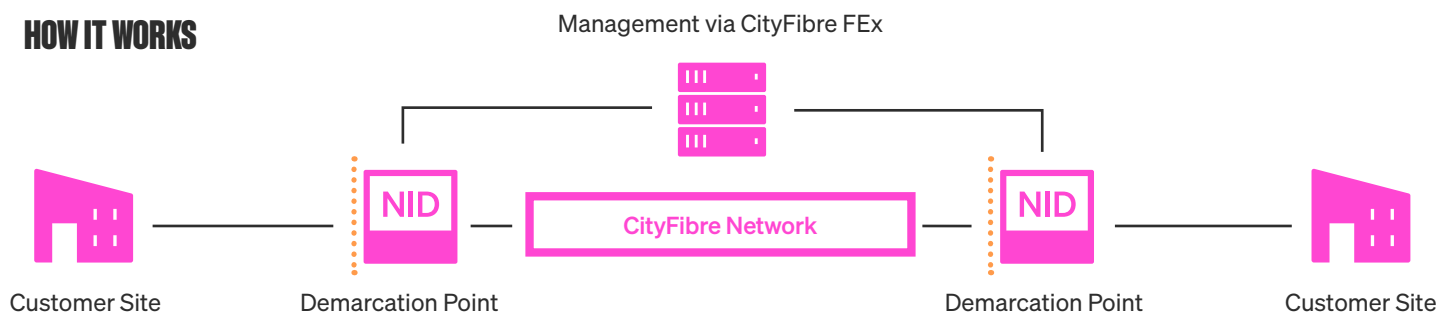
As with all our Ethernet products, Ethernet 10000 Pro enjoys a standard 5-hour repair SLA and is delivered over a core infrastructure designed in rings to maximise resilience.

WHAT CAN IT DO FOR YOU?

Provides dedicated, reliable and symmetrical high bandwidth services to meet a multitude of business needs, including:

- Point-to-point circuits, connecting SMEs or large businesses, campuses, and public sector sites, or extending a wide area network
- Backhaul from CityFibre FExs, BT Openreach exchanges, local data centres or other fibre aggregation nodes

HOW IT WORKS



FEATURES

Peak information rate	10000Mbps (NID to NID including management data channel)
Committed information rate	Equal to peak information rate
Symmetrical speeds	Yes
Single fibre	Yes
Route distance	≤80km
Demarcation point	Ethernet port on NID
Equipment	Accedian Metro NID LT (10G)
Customer presentation	Fibre (Single & Multi mode)
Management link	Provided back to a CityFibre FEx
Target delivery time	45 business days (standard orders)
Delivery SLA	Yes (standard orders)
Per-circuit availability SLA	Yes – 99.9%
Critical repair SLA	5 hours
Support hours	24/7/365
Term options	1 and 3 years

Full technical and equipment specifications are available in our Ethernet Service Description document.

KEY BENEFITS

- 01 10Gbps symmetrical point-to-point service
- 02 Connects two end customer sites within a metro area
- 03 Delivered over an independent, modern fibre network
- 04 Includes management link to a CityFibre FEx
- 05 Simple, competitive pricing
- 06 1 and 3 year minimum terms
- 07 5-hour repair SLA
- 08 Per-circuit and network availability SLAs

WHY TAKE ETHERNET SERVICES FROM CITYFIBRE?

CityFibre are here to make everything super easy for you. We have teams to handle all aspects of service delivery and repair, including order management, wayleave processes and street works co-ordination. Our installation, repair and maintenance teams are all quality-controlled and managed in-house.



Order categorisation

All Ethernet orders are categorised once a survey has been completed. A standard order categorisation covers build up to 75 metres – including cabling and splicing requirements



Delivery certainty

We provide committed delivery dates when all build consents are in place – after this, they are never changed



Additional build

We minimise or waive additional build costs whenever possible. Where unavoidable, we notify at the survey stage and seek permission to proceed



Service shifts

Whether it is the start of your Full Fibre journey with us or you are simply continuing to expand on our network, CityFibre will aim to provide consistent support throughout



Tools and systems

We aim to provide easy interfacing with simple quote, order and audit capabilities. Advanced levels of programmability and automation will also become available in future

WE DON'T DO 'SMALL PRINT'. OUR FULL ETHERNET SERVICE DELIVERY AND MANAGEMENT TERMS ARE AVAILABLE IN OUR MASTER SERVICES AGREEMENT.

OUR GOAL IS TO KEEP YOUR BUSINESS RUNNING SMOOTHLY, SEAMLESSLY AND MORE EFFICIENTLY.

As well as market-leading connectivity prices, we can support interconnect at BT exchanges, or help you save money by avoiding them altogether.

We also invite you to talk to us about:

- 01 Multi-route/fibre deals
- 02 Call-off contracts
- 03 Capital leasing (IRU)
- 04 Migration from other operators
- 05 Long-term network transformation
- 06 Anchor partner opportunities
- 07 Joint network build and expansion
- 08 Build, operate, transfer options
- 09 Supplier and connectivity diversity

www.cityfibre.com

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For more information about our products, or to discuss becoming a partner, email: wholesale-sales@cityfibre.com