

How much impact will there be to the aesthetics of the properties?

We always aim to leave your property as we found it. We work with highly skilled construction crews to ensure that there is minimum impact on your property or the surrounding area. Plus, fibre increases the value of your properties, which will attract long term tenants in the long run.

Our network is capable of speeds of up to 100Gbps, it offers almost limitless capacity to handle it all, now and for generations to come. It's also intelligent, tracking and fixing issues as they happen.

Who do my tenants buy broadband services from?

We work with a range of broadband providers, such as Vodafone and TalkTalk, who can supply broadband packages to your tenants. Once your properties are connected and fibre services are available, we'll contact your tenants, directing them to our availability checker, where they can find out which providers are accessible.

How to get connected?

We guarantee a smooth, flexible, and professional installation process. Right from the start, we aim to make the experience as easy and collaborative as possible, minimising disruption and ensuring the most efficient use of your time.

There are 4 simple steps:

- 1. Sign permission** – We'll ask you to sign a Wayleave Agreement, providing consent to install the network on your property.
- 2. Free survey** – We'll conduct a free survey and work with you to develop the best installation plan for your properties.
- 3. Free installation** – Once we've agreed a plan, we'll install full fibre direct to your properties, completely free of charge.
- 4. Connected** – Once the network is installed and services are live, your tenants can sign up to ultrafast broadband from a range of broadband providers.

A LANDLORD'S GUIDE TO WAYLEAVES AND FIBRE INSTALLATION



Find out more at
cityfibre.com/property

At CityFibre, we're building a brand new network like nothing before across the UK. Built from scratch, it's the most advanced network of its kind specifically designed for the data age, allowing your tenants to enjoy faster, more reliable broadband through a range of broadband providers.

What's more, you can get your properties connected to fibre for free. Ensuring your property is equipped with the best ultrafast fibre network available makes it instantly more attractive to long-term tenants, both commercial and residential.

FREQUENTLY ASKED QUESTIONS

What is a Wayleave Agreement?

A wayleave is a legal contract between us and the land or property owner. It gives us permission to visit your property to carry out a survey to identify the route we could use to install fibre. Only once a route has been identified and agreed by the owner or property manager, we'll move forward with the installation.

Why do I need to sign it?

Simply put, a wayleave must be signed as it ensures the work can be carried out. This is an agreement for the survey to take place, which allows us to find the route.

Are there any costs involved for us or our tenants?

No, that's the good bit, there are no costs for you or your tenants. The survey of your home and installation of fibre is completely free, funded by us at CityFibre.

What is the wayleave process?

Firstly, we would need to acquire your asset list so that we can design a build plan that's tailored to your property. Once we've received your premise list, we then annex the wayleave agreement with these properties, where we then position our apparatus. Once agreed, our build team will work closely with you following signature of the wayleave to ensure each route is approved.

What is the difference between the wayleave agreement and a route approval?

The wayleave is an agreement that allows us to position the apparatus needed to provide you with our fibre network services. Whereas a route approval is a caveat within the wayleave agreement. This means that no installation can happen until a full survey has been reviewed and approved for installation by the property owner.

In short, the wayleave is annexed with all relevant premises – signed by both parties for completion. Afterwards, the route approval process follows.

How soon do I need to sign and return the wayleave agreement?

The sooner the agreement is signed and sent to us, the better. Sending the agreement to us as soon as possible means we can then begin to roll out fibre to your properties.

Do I need to pay for installation?

No you don't. The full cost of installing the infrastructure is dealt by us as part of our investment in your area.

I own a variety of housing stock. Can I still be involved?

As part of our fibre roll out, we're aiming to build as many properties as possible to allow all residents to access our full fibre services.

We do this by creating a detailed plan for multi dwelling units with a variety of installation methods. What's more, all single dwelling units will have fibre services installed near their home. This allows all residents the option to choose from a range of broadband providers and enjoy the benefits of ultrafast broadband.

How long does a wayleave last?

A wayleave is indefinite. That's because it's an ongoing agreement that allows us to maintain the apparatus.

Will tenants be informed before work begins?

Yes – we'll let you know two weeks before any work begins to minimise any inconveniences. We'll even provide you with marketing materials, like leaflets, so that you can tell tenants you're giving them access to fibre that's up to 25x faster and 5x more reliable*.